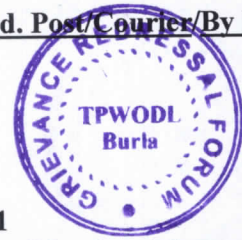


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 2080 (4)

Date: 30/09/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/713/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Anita Minz Representative of Nihar Minz (Consumer) At-Dumamunda, Po-Turei Dist- Sambalpur		4132-3506-0712	7735564476
3	Respondent/s	SDO (E), Kuchinda, TPWODL, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	25.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	25.09.2024			
9	Date of Order	30/09/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO Office, Kuchinda
Appeared

For the Complainant- Anita Minz
Representative of Late Nihar Minz (Consumer)



For the Respondent - SDO(E),Kuchinda, TPWODL,Jharsuguda.

GRF Case No- BRL/713/2024

Anita Minz
Wife of Late Nihar Minz (Consumer)
At-Dumamunda, Po-Turei
Dist- Sambalpur.
Consumer No.- 4132-3506-0712
VRS
SDO (E), Kuchinda, TPWODL, Jharsuguda

COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Anita Minz on behalf of Late Nihar Minz has appeared in the hearing on Dt. 25.09.2024 at SDO Office, Kuchinda and submitted a written complaint wherein she has stated about billing dispute & has request to revise/rectify the bill.

SUBMISSION OF OPPOSITE PARTY

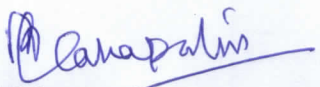
The Opposite Party has not submitted any relevant in this case.

OBSERVATION

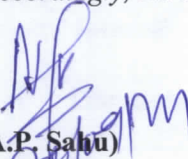
The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD of 0.04KW with date of initial power supply on Dt.01.03.2013 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute as mentioned in GIST with prayer to revise the bill. This Forum has gone through the billing details but found no scope for bill revision.

Hence, the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B.Mahapatra)

(Co-Opted Member)
Co-opted Member


(A.P. Sahu)

Member (Finance)
Member


(A.K.Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

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- Copy to:
1. Anita Minz, Wife of Late Nihar Minz, At-Dumamunda, Po-Turei, Dist- Sambalpur
 2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
 3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoynagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".